# Feature Name Create Food Ticket

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 1.1.16 | | | |
| **Use Case Name:** | Create Food Ticket | | | |
| **Created By:** | Richard Carroll | | **Last Updated By:** | Austin Berquam |
| **Date Created:** | 2018-09-14 | | **Last Revision Date:** | 2018-11-01 |
| **Actors:** | | Food Worker (Waiter, Bartender) | | |
| **Description:** | | Order system must make a ticket for the ordered items so they can be purchased | | |
| **Trigger:** | | Waiter sends items requested by customer to the order system | | |
| **Preconditions:** | | 1. Ticket is not made yet 2. The Assumptions are true | | |
| **Postconditions:** | | 1. Ticket is made | | |
| **Normal Flow:** | | 1. Waiter sends items requested by customer to the order system 2. Order System puts items together in a ticket 3. Order system keeps ticket in storage to be retrieved by waiter when they need it | | |
| **Alternative Flows:** | | 1. The Food Worker selects “Create Order” option 2. If the user clicks cancel operation, the system stops | | |
| **Exceptions:** | | 1b. In step 1 of the normal flow, if the User enters incorrect login information   1. System will alert that login credentials were incorrect and prompt User to re-enter login information 2. Step repeats until valid credentials are entered 3. Once entered, Use Case resumes on step 2 of normal flow | | |
| **Includes:** | | Create Ticket (Waiter) | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | To create orders the system must be working | | |
| **Assumptions:** | | The Program displays text in the area’s native language. User is logged in. User has permissions. | | |
| **Notes and Issues:** | | 1. N/A | | |